

# SEPA Environmental Event Report

**Elms Event Number** ENV/0898300  
**Event Description** Odour complaint for 2 Sisters

**Notification Number** 1

**Reported By**

**Surname**  
**Forename**  
**Organisation Name**  
**Address 1**  
**Address 2**  
**Address 3**  
**Town**  
**Post Code**  
**Tel No**  
**Fax No**  
**Email Address**

**Origin** Public Complainant  
**Affected Medium** Air  
**Investigating Team** Falkirk, Alloa, Stirling and Perth  
**Investigating Officer**

**Receiving Officer**

**Time Received** 11:57:00  
**Date Received** 20-APR-19

**Time Responded** 12:35:00  
**Date Responded** 20-APR-19  
**Within 24?** Yes

**Location**

**Located Notifiers Address?** Yes

**Date Event Occurred** 20-APR-19

**Site Name** 2 Sisters Poultry Limited, Coupar Angus

**RSA Site?** No

**Catchment**

**Mental H&S Assessment** Low

**Assessment Description**

**Impact** Category 4 - Other

**Type** Odour

**Cause** Unknown

**Sector** Industry

**Source** IPC / PPC part A

**Sepa Activity** PPC

**Potential Hazard**

**Farm Name**

**Complainants Notified?** Yes **Details**

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<b>Action</b>	Odour of rotten carcass / chicken faeces with an intensity of 5 out of 5 reported by [redacted] at 11:57 on 20/04/19.
<b>Description</b>	<p>The odour was first detected at 07:45 on 20/04/2019 and was continuous. [redacted] reports opening her rear door, which let the odour into the house. The weather at this time was generally warm (20ish degrees) and sunny with a wind east to west.</p> <p>A SEPA Officer ([redacted]) attended site on 23/04/19 (when Officers were next in the office) and undertook an odour assessment around the site and key streets. No significant odours were detected. SEPA also contacted the Manager on site ([redacted]) to ask for the findings of their regular standard odour assessments over the last few days and to identify the potential source. No source was confirmed, however [redacted] reported the Dutch barn fans were running throughout the hot weather to keep the birds cool prior to being processed. The mortality rate during hot weather is reported to be severe, but with an odour of feathers rather than effluent / liquor. As the temperature was cooler on 23/04/2019, the aim was to reduce the fan operation.</p> <p>ZB sent email update to [redacted] on 25/04/2019 (copy saved to file folder). [redacted] returned for a follow-up odour assessment on 25/04/2019. No offensive odour was detected.</p> <p>29/04/2019 [redacted] and carried out an ad-hoc odour assessment (FIDOL) with BC. Between 14:15hrs and 15:04hrs at various locations around Coupar Angus i.e Kings Road / Princess croft / Union st etc (see file spreadsheet) No odour was detected. Arrived on site approx. 15:15hrs spoke with [redacted] who again advised that they attributed any potential odour over the Easter weekend from the Dutch barn and the fans which keep the birds cool. Points to address from the meeting: The site do carry out their own odour assessments on site however SEPA advised that this procedure should be revised as it is carried out by engineers who work in the DAF plant and so are not as receptive/ sensitive to odour (the majority of their assessments detected no odour) Advised that odour assessments should be carried out by 2 sisters outside the site boundary also. The aim would be to detect odour issues early on and so take action to identify the source / reduce complaints. Additionally asked [redacted] to provide further information on their maintenance regime for the carbon filters to ensure the abatement is working as should be.</p> <p>NFA at present: the offensive odour was not substantiated at the time (standby officers attending other major incident at time Mossmorran). On-going work with the site to address odour issues.</p>